

## BATTERIES INFORMATION

### Torrot Battery maintenance

Dear Torrot Customer,

We would like to remind you that our electric vehicles use lithium-ion batteries. These lithium-ion batteries are self-discharging, a process by which the battery tends to discharge without being in use and must be controlled to avoid loss of performance or irreversible damage.

As a manufacture of electrical motorbikes, due to the current regulations for the transport of lithium batteries "dangerous goods" we must send the goods under certain conditions:

- By air (IATA): Maximum charge 30%.
- By sea freight (IMDG) or road freight (ADR): Maximum charge 60%.

If the goods are delivered by air, we recommend an initial full charge and if the goods are stored in the warehouse for a long period of time, follow the maintenance guidelines to avoid premature wear and to extend the life of the battery. The optimal times to perform this maintenance operation for each model are listed below.

#### Lithium-ion batteries maintenance plan.

Modelo or battery	Air freight	Sea freight / road freight	Maintenance
<b>Muvi</b>	Perform initial full charge on receipt of product	Perform a full charge 9 months after receiving the product.	Full charge every 9 months.
<b>KIDS</b>	Perform a full charge 3 months after receiving the product.	Perform a full charge 9 months after receiving the product.	Full charge every 9 months.
<b>City Surfer</b>	Perform a full charge 3 months after receiving the product.	Perform a full charge 9 months after receiving the product.	Full charge every 9 months.

In case of failure to perform the indicated maintenance charges, Torrot Electric Europe shall not be liable for any lack of conformity that may exist at the time of delivery of the product "vehicle or battery" to the final customer.